



2023 Impact Report

MESSAGE FROM OUR LEADERSHIP

2023 was a big year for Family Gateway. We were finally able to realize our plans of moving out of our downtown location and into a larger space in North Dallas. We formerly operated out of a city of Dallas owned building for 38+ years, were at the end of our lease, and a developer wanted the property. We had been proactively looking for a new “home” since learning of this 6 years ago.

We were fortunate to win the competitive bid to operate out of the former Candlewood Suites Hotel purchased by the city of Dallas. While we were operational at this location since early 2021, we were not able to raise the funds and begin our renovation until 2023. We have now finished renovations to this new shelter space. This allowed for an open welcome area, AT&T Connected Learning Center, a drop-in child care and afterschool program space, four age-appropriate outdoor play areas, a storage/distribution kitchen, counseling & consultation rooms, a conference room, and two ADA compliant rooms.

After a long-standing relationship with Vogel Alcove, who started in an alcove of our downtown shelter more than 30 years ago, we are proud to welcome them to this new shelter space. Vogel runs the childcare center at Family Gateway North serving infants, toddlers, preschool, school age kids, and teens.

We continue to be a leader in our community using the national best practice of diversion, which allows for creative alternatives to coming into shelter, so that shelter space is used by those who need it the most. With more resources being put forth in this area, we were able to divert more families in 2023 than ever in our history .

Running two emergency shelters, Family Gateway North and Family Gateway at the Salvation Army, and overflowing into budget friendly hotels when shelter space was full, we served nearly $\frac{3}{4}$ of the families needing shelter services who came through our access point. And our supportive housing services allowed 98% of families to remain stably housed in our care, while the HUD Benchmark is 77%.

MESSAGE FROM OUR LEADERSHIP

After a short hiatus from our luncheon during the pandemic, we welcomed Former First Lady Laura Bush and her daughter, Barbara Pierce Bush for a facilitated discussion at our 2023 Gateway to Opportunity Luncheon. It was a great event filled with laughter, somberness, education, and most of all support for families with children experiencing homelessness. We were honored to present Peter Brodsky with the Annette G. Strauss Community Service Award for his work to help begin the transformation of our homeless response system.

We are proud of the work we do that allows families and their children to regain stability and self-sufficiency with the help of our services. We are humbly grateful to each and every volunteer, donor, and community partner who helps to make this hard work possible, creating a brighter future for families.



Ellen Magnis
President & CEO




Michelle Frymire
Chairman of the Board

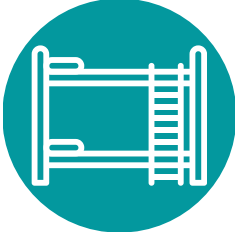


OUR MODEL


- 1 ASSESSMENT & DIVERSION**
To find alternatives to shelter




A family seeks assistance. Our Assessment & Diversion team works with each family to find creative alternatives to shelter; this national best practice is called diversion.
- 2 EMERGENCY SHELTER**
To provide a safe place for families to stay while they get back on their feet




If the family has no other options, they are triaged into one of our emergency shelters or a partner shelter. Programs are focused on housing and income stabilization for adults and on education stabilization for children.
- 3 CASE MANAGEMENT**
To help families secure and maintain stable housing



Case Management is provided to help families increase their income, to overcome barriers to housing, and to create a Housing Stabilization Plan.
- 4 EDUCATIONAL PROGRAMMING**
To ensure kids are enrolled in school & to provide social emotional support



An Education Program is offered for children in shelter with a focus on math, language, and social emotional development.
- 5 SUPPORTIVE HOUSING**
To help families maintain stability



The family leaves shelter into housing, according to their unique needs and circumstances. In our supportive housing programs, Case Managers provide ongoing support.

2023 PROGRAM NUMBERS



5,628

callers pre-screened to determine service eligibility



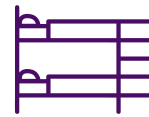
1,211

families served with alternatives to shelter (known as diversion)



3,185

families identified as homeless (by HUD definition)



872

families triaged into the appropriate shelter



This is an estimated **7,962** children.



218

families served in supportive housing



73%

of families who came through the Family Gateway access point who needed shelter were served in our emergency shelter and overflow program.

RENOVATIONS AT FAMILY GATEWAY NORTH



WELCOME CENTER



AT&T CONNECTED LEARNING CENTER



EARLY CHILDHOOD CENTER



OUTDOOR PLAY AREAS



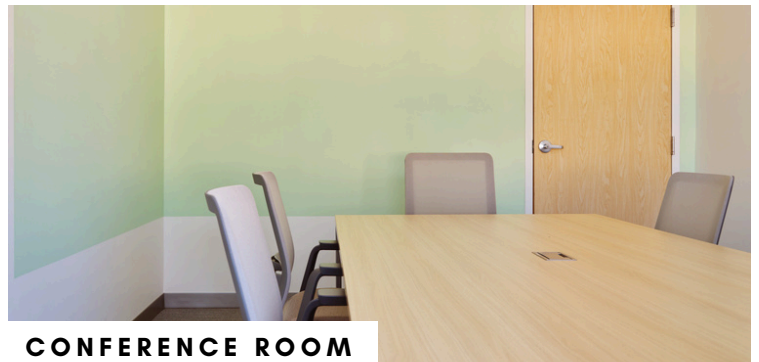
DISTRIBUTION KITCHEN



COUNSELING & CONSULTATION ROOMS



2 ADA COMPLIANT ROOMS



CONFERENCE ROOM



**FAMILIES SERVED WITH
ALTERNATIVES TO SHELTER**
(also known as diversion)

1,211



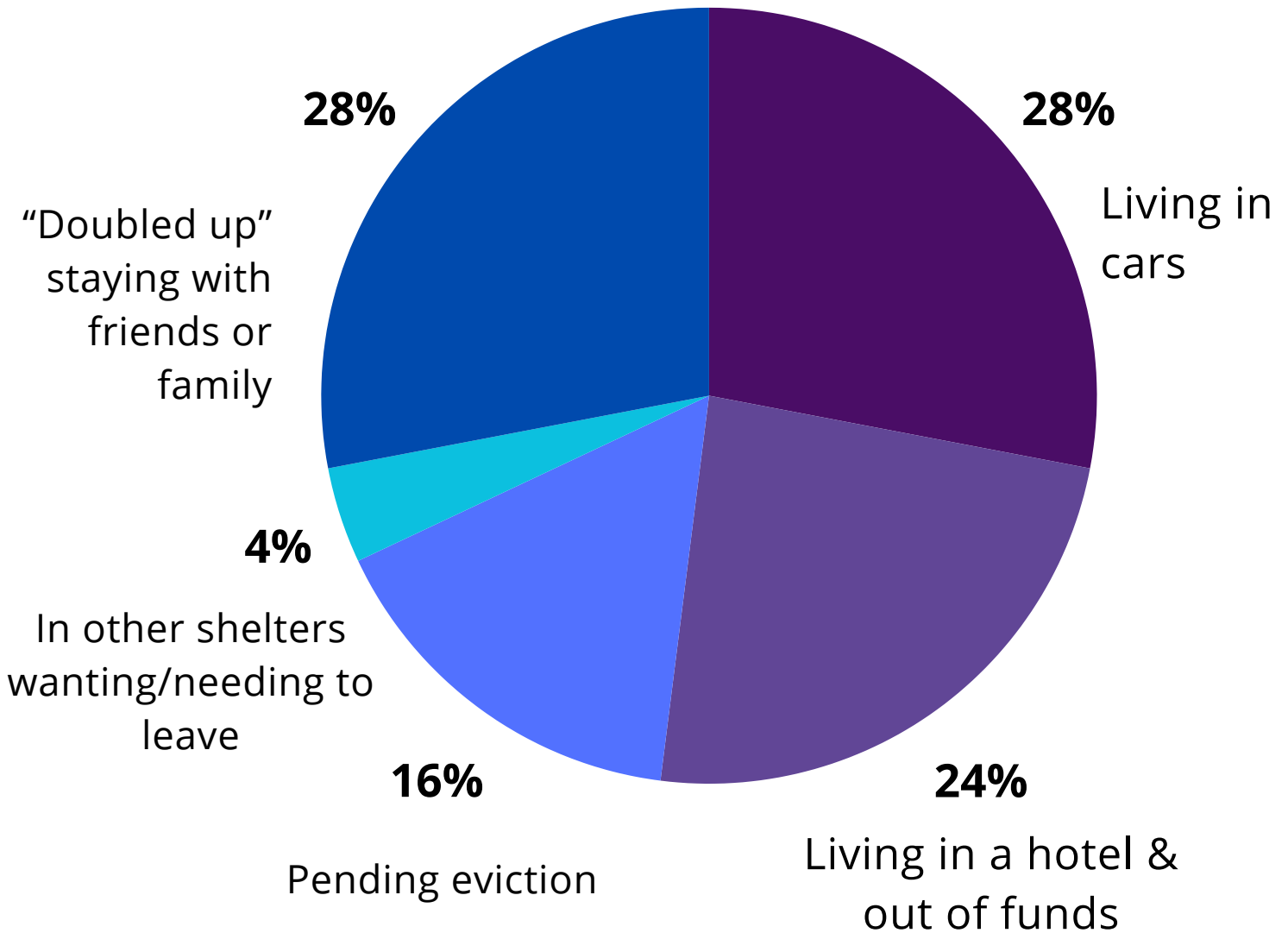
**FAMILIES IDENTIFIED AS
LITERALLY OR
IMMINENTLY HOMELESS**

3,185

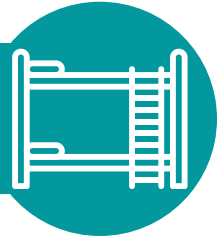
THIS IS AN ESTIMATED 7,962 CHILDREN.

5,628

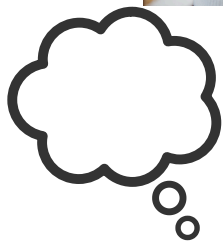
CALLERS WERE PRESCREENED TO DETERMINE SERVICE ELIGIBILITY.



EMERGENCY SHELTER & OVERFLOW PROGRAM



Families who cannot be served with other alternatives are triaged into one of our shelters or a partner shelter. In our shelters, programs are focused on housing and income stabilization for parents and on education stabilization for children.



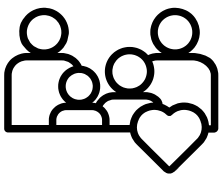
DID YOU KNOW?

Our emergency shelters are the only ones in our community that serve all types of families and keep them together. This includes single parents with kids, families with older male children, multi-generational families, same gender couples with kids, and large families with complex backgrounds.

PROGRAM NUMBERS

**MORE THAN
70%**

of families who came through the Family Gateway access point who needed shelter were served in our emergency shelter and overflow program.



872

families required shelter.



81%

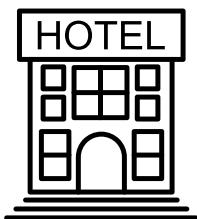
of families exited from shelter into positive housing. (HUD benchmark = 65%).



639

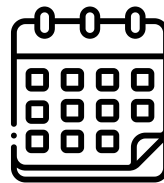
families were served in our emergency shelter or overflow program.

Our shelters operated at **106%** of capacity, on average.



372

families needed a short stay in a hotel or a pay-to-stay partner shelter because they were awaiting shelter space or had special circumstances that made shelter impractical or unsafe.



88 DAYS

Our length of stay in shelter ranged from 1 to 365 days (average was 88 days), pointing to the complexity of housing larger families or those with multiple barriers to housing.

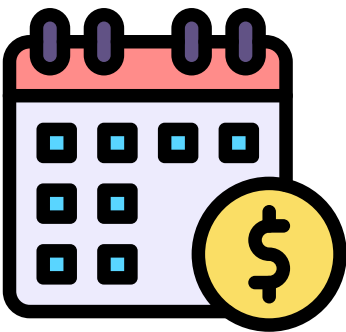
CASE MANAGEMENT



At Family Gateway, we provide housing-focused and vocational case management to help families regain stability and self-sufficiency. Case managers work with families in our emergency shelters and are also embedded in or mobilized to apartment complexes throughout the community in our supportive housing programs.

Vocational Case Management

Most of our families make 0-30% of the area median income, classifying them as “extremely low income.” Most housing in Dallas is priced for those who make 60% and above the area median income. Our Vocational Case Manager works to bridge this financial gap in our community and to connect our families to opportunities for income growth and stabilization.



\$889.80

average increase in
monthly income



VOGEL ALCOVE

For the past 36 years, Vogel and Family Gateway have remained collaborative partners to serve families with children experiencing homelessness in Dallas. Today, our partnership continues with the opening of the Vogel North Childcare center at Family Gateway North. The center serves infants, toddlers, preschool, school-age children and teens residing in our family shelter, Monday-Friday, 7:00 am – 6:00 pm. A Saturday Play Day program operates on Saturday mornings for parents and children to play and learn together.

Pre-School & Afterschool Learning Center



Infant & Early Childhood Center



SUPPORTIVE HOUSING



We have more than 100 units of supportive housing in apartment complexes throughout the community for post-shelter care. Our case managers are embedded in or mobilized to these apartment complexes for ongoing support.

Types of supportive housing programs include:

- Project-based vouchers through DHA.
- Permanent Supportive Housing (PSH) for families who have specifically documented disabilities.
- Rapid Rehousing for families who have relatively fewer barriers to self-sufficiency and are capable of quickly regaining and sustaining stability.



98%

of families served in supportive housing remained stably housed (HUD benchmark = 77%).



48%

of families increased their income during their supportive housing stay (HUD benchmark = 20%).

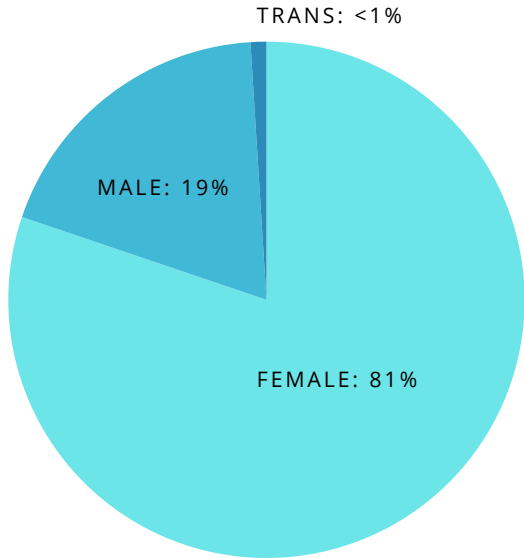


218

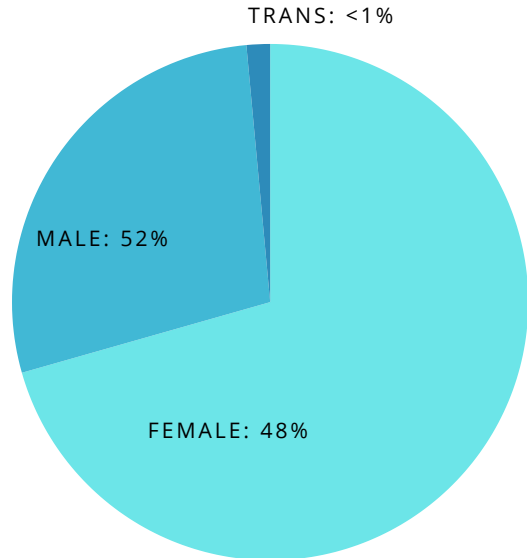
families served in supportive housing

DEMOGRAPHIC DATA

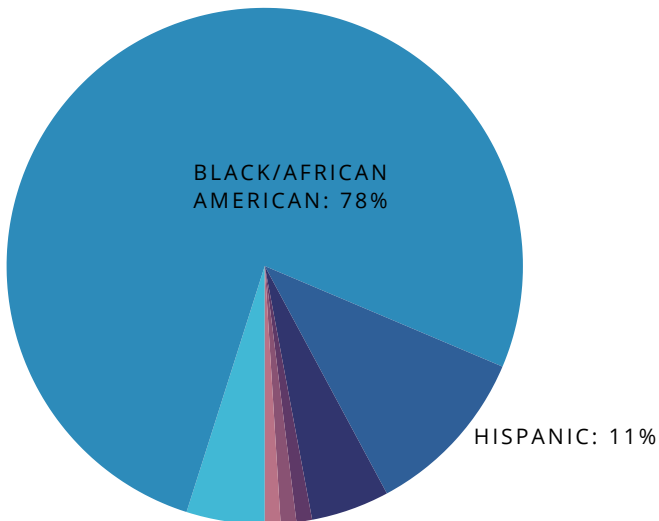
GENDER OF ADULTS



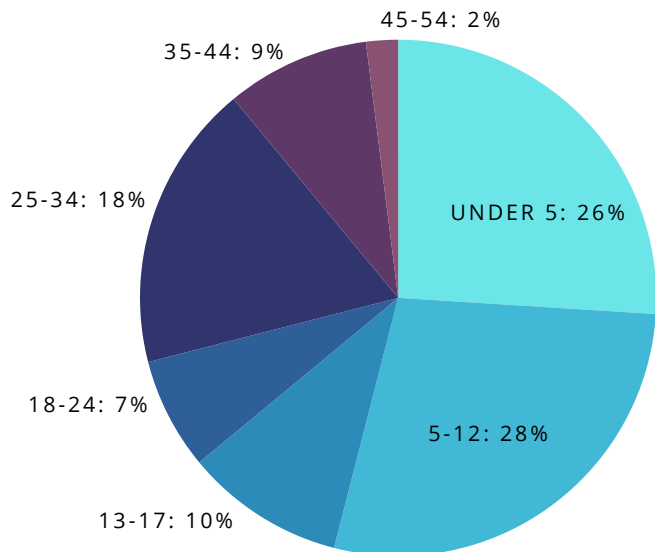
GENDER OF CHILDREN



ETHNICITIES



AGES



WHITE/NON-HISPANIC: 5%
MULTIPLE RACES: 5%,
ASIAN: <1%
NATIVE HAWAIIAN OR
PACIFIC ISLANDER: <1%
AMERICAN INDIAN,
ALASKAN NATIVE, OR
INDIGENOUS <1%

2023 ANNETTE G. STRAUSS SOCIETY

The Annette G. Strauss Society is a group of philanthropic individuals and families committed to helping families with children recover from the trauma of homelessness. Members of The Annette G. Strauss Society commit to a gift of \$10,000 or more each year for three years. Strauss Society members help make the important work of Family Gateway possible each and every day. Thank you to these dedicated families for their incredible support!

Creating Change

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Renewing Hope

Dianne & Jim Bosler

Inspiring Success

Michelle & Rich Frymire

Maritza & Jeff Liaw

Paula & Bay Miltenberger

Minda & Gary Moor

Providing Stability

Purvi & Bill Albers

Sara Crittenden & Justin Bailey

Renee & Matt Gerkens

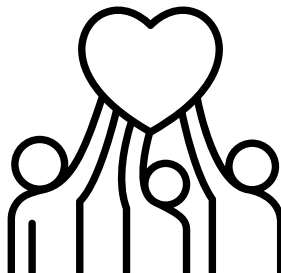
Mandy & Clayton Main

Marilee & Charles O'Connell

Gowri & Alex NK Sharma

Missy & Derek Sharp

Exa & David Whiteman



CORPORATE PARTNER PROGRAM

Our important work would not be possible without our Corporate Partners who help us achieve tangible results as we work to provide a sustainable solution to family homelessness. Thank you to our 2023 Corporate Partners!

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ADVOCATE



ALLY



TEAM PLAYER



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2023 HIGHLIGHTS

In 2023, we:

- Completed renovations at Family Gateway North
- Joined Jubilee Park kids at their Spring Break Camp
- Celebrated the start of summer with North Dallas Bank & Trust who hosted 30+ Family Gateway kids during their “Fields Day”
- Surpassed our goal and raised \$131,667 on North Texas Giving Day
- Hosted our Annual Luncheon with special guests, Former First Lady Laura Bush & Barbara Pierce Bush, where we honored Peter Brodsky with the Annette G. Strauss Community Service Award
- Hosted our Annual Boo Bash at Family Gateway North
- Provided gifts for more than 600 kids through our Hope for the Holidays Program



Forbes

Jeff Bezos Announces He's Donated Nearly \$120 Million To Help People Without Housing.

By Phoebe Liu
Jan. 15, 2023

"It's a privilege to support these orgs in their inspiring mission to help families regain stability," Bezos wrote in a post on Instagram captioning a video where his partner Lauren Sánchez praised the fund's efforts. In the video, Ellen Magnis, the CEO of Texas-based 2019 grantee Family Gateway, which connects families to housing assistance and operates emergency shelters, says Bezos' funding has "kept 2,200 families from coming into shelter."



Homelessness in Texas

By Karla Leal
Jan. 15, 2023

Among those experiencing poverty in Texas, there's an uptick in homelessness - this includes minors. So, when a group of high school seniors noticed the need for food and other services among their classmates, they took action. Then, we speak with Ellen Magnis, president and CEO of Family Gateway, a non-profit that works to help families in the Dallas area that are facing homelessness.

The Dallas Morning News

Dallas Mayor Appoints New Group to Come Up With Solutions to Homelessness

By Everton Bailey Jr.
Feb. 16, 2023

The mayor's new Task Force on Homelessness Organizations, Policies, and Encampments will be led by Dallas Housing Authority Board of Commissioners Chair Betty Culbreath, Family Gateway President and CEO Ellen Magnis, and Housing Forward Board Chair Peter Brodsky. Housing Forward used to be called the Metro Dallas Homeless Alliance.



HOPE task force chair: 'This is a small group with a specific task on a short timeline'

By Plamedie Ifasso
Mar. 16, 2023

The mayor provided the co-chairs with a list of 12 questions for the group to answer in its report. The task force has a deadline of June 15 to produce its recommendations and will disband once it completes its work. "We've been given a very specific set of questions to answer," Magnis said. "He wants solutions that are based on something not just on why don't we try this? What's happening somewhere else that we could put here? What are we doing here that's working that just needs gasoline poured on it, so we can accelerate it in a good way. To me, this is a very small group with a very specific task on a very short timeline."

Along side Magnis, Mayor Johnson also appointed Housing Forward chair Peter Brodsky and DHA, Housing Solutions for North Texas board chair Betty Culbreath to lead the task force as co-chairs.



New Task Force Report Pinpoints Issues With Response to Homelessness

By Jacob Vaughn
Jul. 5, 2023

It's made up of several leaders in the city's homeless response system: Peter Brodsky, chair of Housing Forward; Betty Culbreath, Dallas Housing Authority chair and former director of Dallas County Health and Human Services; and Ellen Magnis, president and CEO of Family Gateway.

The Dallas Morning News

Dallas proposes \$3.6 million to raze, clean and fence homeless encampments

By Jason Beeferman
Aug. 8, 2023

Brodsky and Ellen Magnis, CEO of homelessness nonprofit Family Gateway, were co-chairs of the task force. The two said there is an important distinction between simply closing and "decommissioning" a homelessness encampment.. "It's very different than just shutting it down and telling people to move along," Magnis said. "Decommissioning means you're going in with a workforce of trained professionals. You're building relationships with those people who are living outside and you're trying to determine what their needs are and what kind of housing is best for them." "It's a slow process to really understand what the need is," she said.

FAMILYGATEWAY.ORG



*If you or someone you know is experiencing a homeless crisis,
please call 1-888-411-6802 (Option 3).*

1421 W. MOCKINGBIRD LN, STE C, DALLAS, TX 75247
P:214-823-4500

