



***Empowering children & families
affected by homelessness***

2022

ANNUAL REPORT



MESSAGE FROM OUR LEADERSHIP

Another year has come and gone. As we reflect on 2022, we are proud of the leadership role we continued to play in our community's homeless response system.

As the leading agency in addressing family homelessness in Dallas and Collin Counties, we assess and triage all families seeking assistance. In our service model, we first attempt to stabilize families without coming into shelter (known as diversion). Families who have no other options are triaged into one of our shelters or a partner shelter.

This unique role gives us insight into family homelessness in our community. Before the pandemic, approximately 30 new families per month required shelter. This number increased to an average of 50 new families per month in 2022, with many months including spikes of 60+ new families requiring shelter.

In partnership with the City of Dallas and The Salvation Army, we continued to operate our three emergency shelters to help meet this increased need. We also overflowed into additional hotel space when all family shelters were full, preventing families from sleeping in their cars or on the streets. We are excited to begin renovations at our newest shelter in far north Dallas in 2023. The completed space will enable us to better serve the families in our care, and we will welcome Vogel Alcove onsite for education and childcare support.

Also this year, we gathered together for the first time since the pandemic at our Stronger Together Breakfast. It brought us great joy to be surrounded by new and familiar faces as we celebrated our accomplishments and shared our plans for the future.

At the heart of it all, we are grateful for the children and families who regain stability and self-sufficiency with the help of our services. We are inspired daily by their resilience and hope in the face of adversity and are humbled to be a small part of their story as they recover from the trauma of homelessness.

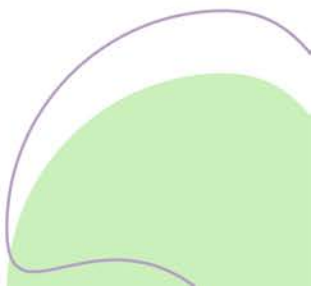
Thank you to our donors, volunteers, and community partners who make our mission possible. We could not do this important work without your kindness and support.



Ellen Magnis
President & CEO



Gary Moor
Chairman of the Board



OUR MODEL

1

ASSESSMENT & DIVERSION

To find alternatives to shelter



A family seeks assistance. Our Assessment & Diversion team works with each family to find creative alternatives to shelter; this national best practice is called diversion.

2

EMERGENCY SHELTER

To provide a safe place for families to stay while they get back on their feet



If the family has no other options, they are triaged into one of our emergency shelters or a partner shelter. Programs are focused on housing and income stabilization for adults and on education stabilization for children.

3

CASE MANAGEMENT

To help families secure and maintain stable housing



Case Management is provided to overcome barriers to housing and to create a Housing Stabilization Plan.

4

EDUCATIONAL PROGRAMMING

To ensure kids are enrolled in school & to provide social emotional support



An Education Program is offered for children in shelter with a focus on math, language, and social emotional development.

5

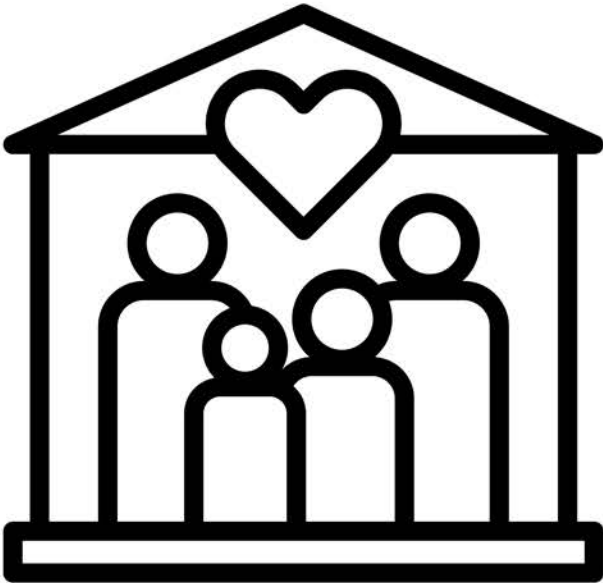
SUPPORTIVE HOUSING

To help families maintain stability



The family leaves shelter into housing, according to their unique needs and circumstances. In our supportive housing programs, Case Managers provide ongoing support.

FURTHERING OUR MISSION TO MEET THE NEED



30

Before the pandemic, approximately 30 new families per month required shelter.

50

This number increased to an average of 50 new families per month in 2022.

60+

Many months included spikes of 60+ new families requiring shelter.

To help meet this increased need in our community, we:

- Continued to operate our new shelter in far north Dallas in partnership with the City of Dallas. There are 50 rooms at this location, and families have their own bathrooms and kitchenettes.
- Co-managed shelter space for families at The Salvation Army. We have a case manager embedded at their facility full-time to help even more families transition from shelter to positive housing.
- Paid for families to stay in overflow hotel space when all family shelters were full so that children did not return to sleep in their cars or on the streets.
- Participated in the Dallas Rental Assistance Collaborative facilitated by the United Way of Metropolitan Dallas, enabling us to keep more families stabilized where they were with significant rental assistance funds.

RENOVATIONS AT FAMILY GATEWAY NORTH

This year, we finalized plans for the renovation of our new shelter and plan to start construction in early 2023. The updated space will enable us to better serve the families in our care and will include specially designed learning centers and outdoor play areas for various age groups. Once completed, Vogel Alcove will be onsite to provide childcare and education support for our children and families.



WELCOME CENTER



BUSINESS CENTER & TELECONFERENCE PODS



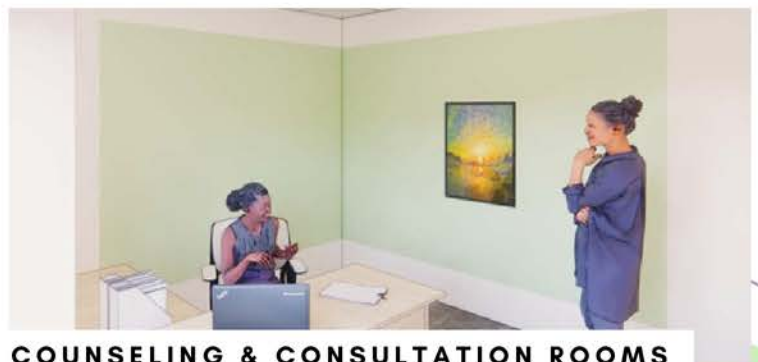
EARLY CHILDHOOD CENTER



OUTDOOR PLAY AREAS



**PRE-SCHOOL &
AFTERSCHOOL LEARNING CENTER**



COUNSELING & CONSULTATION ROOMS

ASSESSMENT & DIVERSION



Our Assessment & Diversion team works with families to find alternatives to shelter (also known as diversion). Examples of diversion include landlord mediation/eviction prevention and family reunification. We act as the entry point in Dallas and Collin Counties for families with children experiencing or near homelessness. This means we answer all family calls to the Homeless Crisis Helpline and assess each family for their needs.



939

**FAMILIES SERVED WITH
ALTERNATIVES TO SHELTER**
(also known as diversion)

2,824

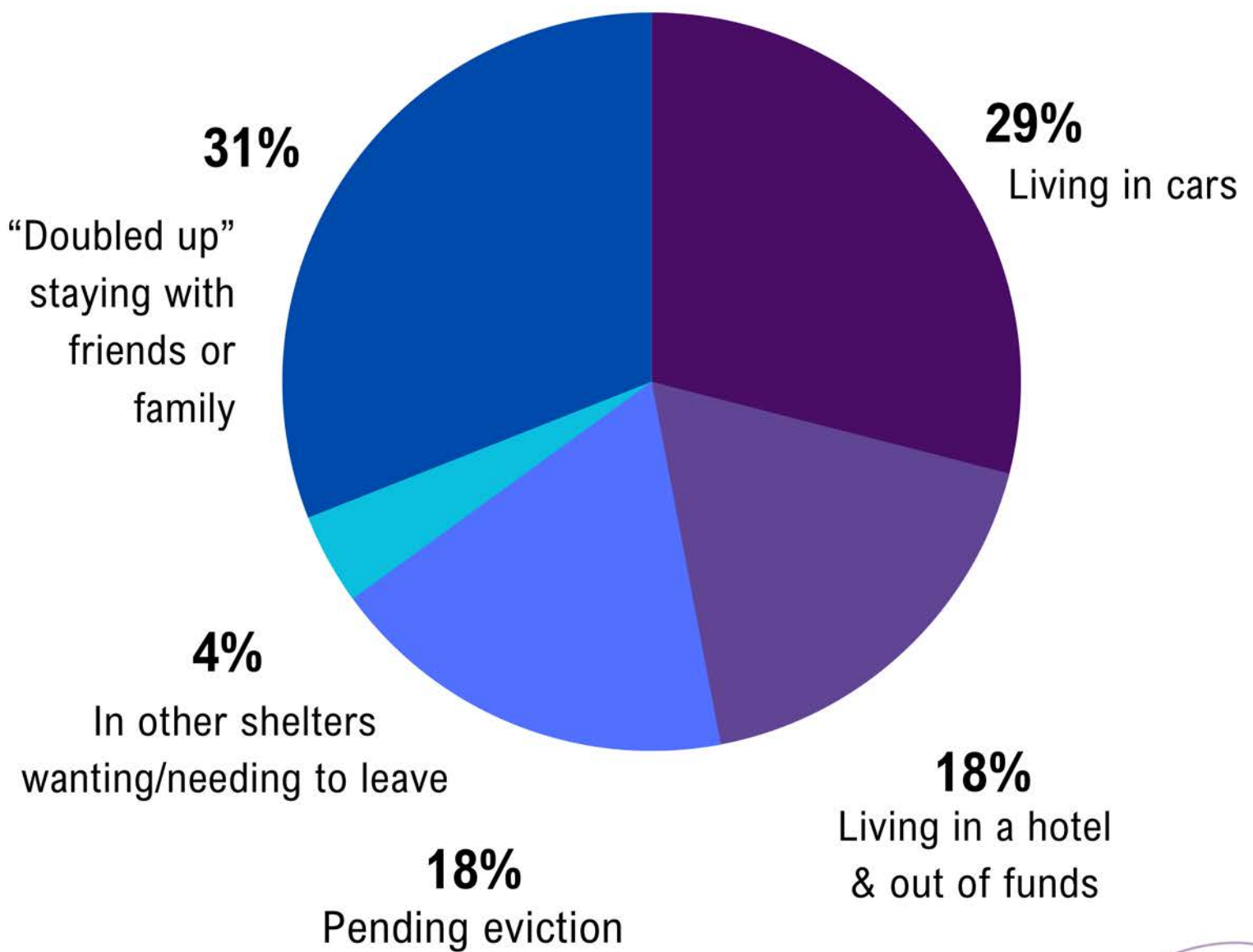
**FAMILIES IDENTIFIED AS
LITERALLY OR
IMMINENTLY HOMELESS**



THIS IS AN ESTIMATED 7,060 CHILDREN.

5,731

**CALLERS WERE PRESCREENED TO
DETERMINE SERVICE ELIGIBILITY.**



EMERGENCY SHELTER & OVERFLOW PROGRAM



Families who cannot be served with other alternatives are triaged into one of our shelters or a partner shelter. In our shelters, programs are focused on housing and income stabilization for parents and on education stabilization for children.



DID YOU KNOW?

Our emergency shelters are the only ones in our community that serve all types of families and keep them together. This includes single parents with kids, families with older male children, multi-generational families, same gender couples with kids, and large families with complex backgrounds.

PROGRAM NUMBERS

MORE THAN 75% of families in our community who needed shelter care were served by Family Gateway.



1,065

families required shelter.



71%

of families exited from shelter into positive housing.
(HUD benchmark = 65%).



805

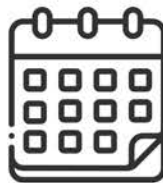
families were served in
our emergency shelter or
overflow program.

Our shelter operated at **110%**
of capacity, on average.



388

families needed a short stay
in a hotel or a pay-to-stay
partner shelter because they
were awaiting shelter space
or had special circumstances
that made shelter impractical
or unsafe.



71 DAYS

Our length of stay in shelter
ranged from 1 to 365 days
(average was 71 days),
pointing to the complexity of
housing larger families or
those with multiple barriers
to housing.

CASE MANAGEMENT



At Family Gateway, we provide housing-focused and vocational case management to help families regain stability and self-sufficiency. Case managers work with families in our emergency shelters and are also embedded in or mobilized to apartment complexes throughout the community in our supportive housing programs.

Vocational Case Management

Most of our families make 0-30% of the area median income, classifying them as “extremely low income.” Most housing in Dallas is priced for those who make 60% and above the area median income. Our Vocational Case Manager works to bridge this financial gap in our community and to connect our families to opportunities for income growth and stabilization.



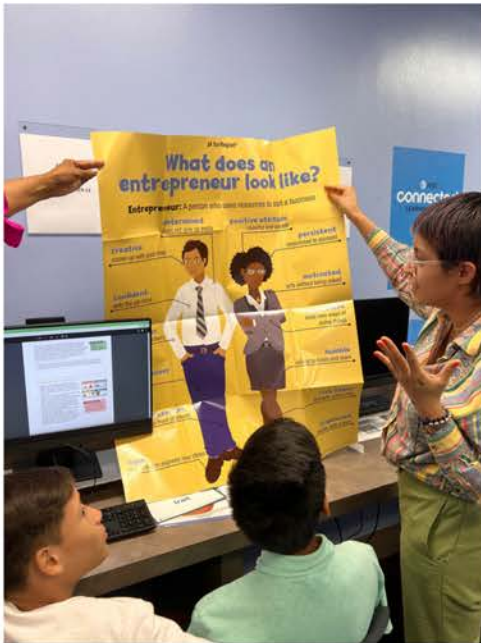
\$1,267

average increase in
monthly income

EDUCATION PROGRAM



To help curb the negative effects of homelessness on children, we offer a unique Education Program for families in our care. Our staff and partners ensure that children are enrolled in school and that toddlers are offered the opportunity to attend an early childhood education program or preschool through local partner agencies. We also provide after-school and summer programming, tutoring, mentoring, homework assistance, and recreational activities.



674 children were offered educational services.

SUPPORTIVE HOUSING



We have 170-200 units of supportive housing in apartment complexes throughout the community for post-shelter care. Our case managers are embedded in or mobilized to these apartment complexes for ongoing support.

Types of supportive housing programs include:

- Project-based vouchers through DHA.
- Permanent Supportive Housing (PSH) for families who have specifically documented disabilities.
- Rapid Rehousing for families who have relatively fewer barriers to self-sufficiency and are capable of quickly regaining and sustaining stability.



90%

of families served in supportive housing remained stably housed (HUD benchmark = 77%).



49%

of families increased their income during their supportive housing stay (HUD benchmark = 20%).

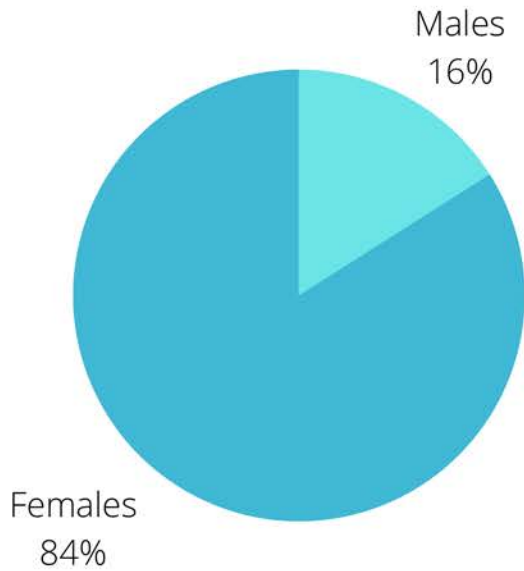


244

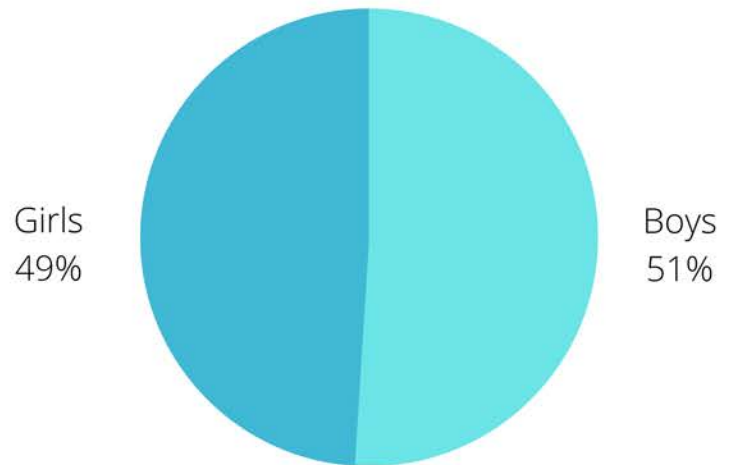
families served in supportive housing

DEMOGRAPHIC DATA

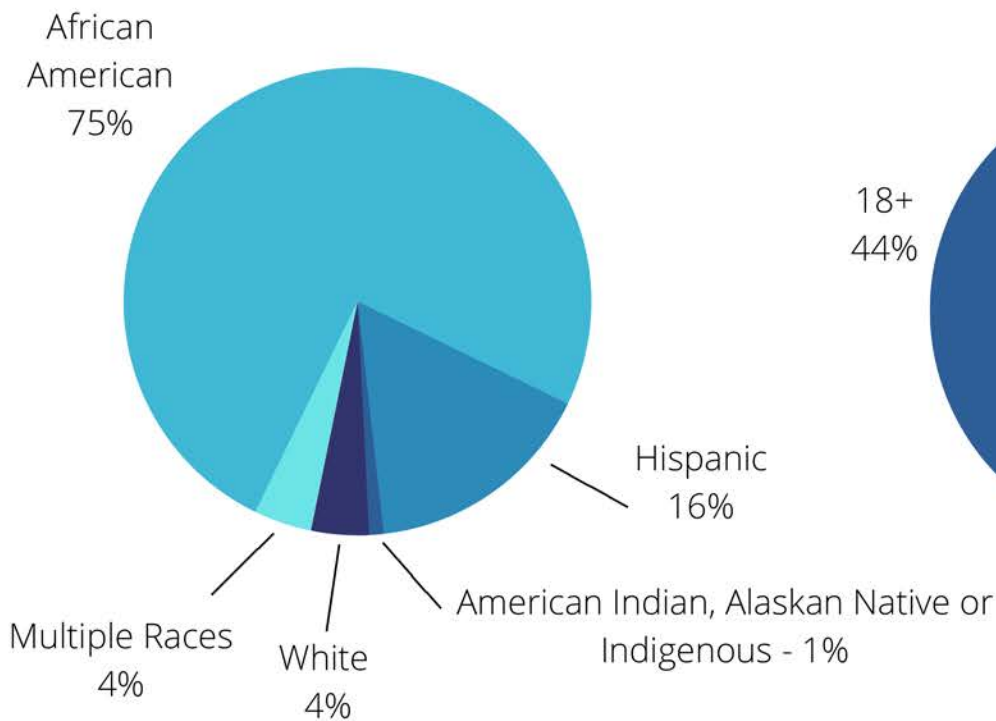
GENDER OF ADULTS



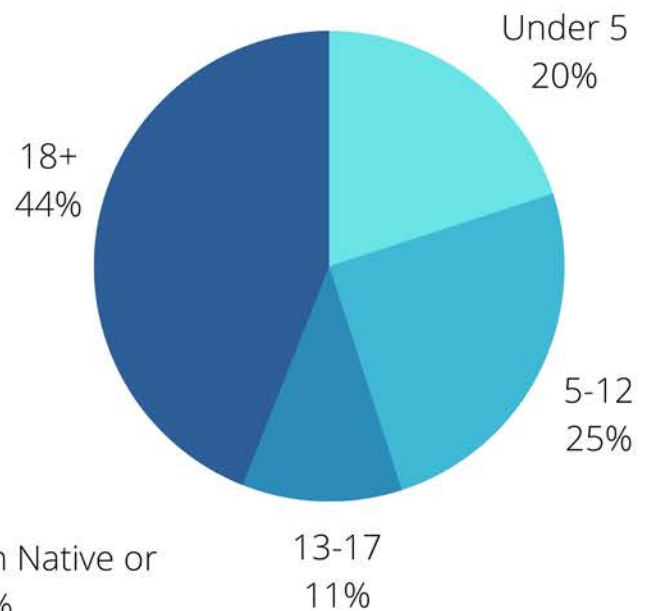
GENDER OF CHILDREN



ETHNICITIES



AGES



80% of families were headed by a single parent.

ANNETTE G. STRAUSS SOCIETY

The Annette G. Strauss Society is a group of philanthropic individuals and families committed to helping families with children recover from the trauma of homelessness. Members of The Annette G. Strauss Society commit to a gift of \$10,000 or more each year for three years. Strauss Society members help make the important work of Family Gateway possible each and every day. Thank you to these dedicated families for their incredible support!

CREATING CHANGE

Deborah Ackerman

RENEWING HOPE

Dianne & Jim Bosler

INSPIRING SUCCESS

Michelle & Rich Frymire

Maritza & Jeff Liaw

Paula & Bay Miltenberger

Minda & Gary Moor

PROVIDING STABILITY

Purvi & Bill Albers

Renee & Matt Gerkens

Mandy & Clayton Main

Marilee & Charles O'Connell

Gowri & Alex NK Sharma

Exa & David Whiteman



CORPORATE PARTNER PROGRAM

Our important work would not be possible without our Corporate Partners who help us achieve tangible results as we work to provide a sustainable solution to family homelessness. Thank you to our 2022 Corporate Partners!

ADVOCATE



ALLY



TEAM PLAYER



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Whitney Strauss

Mark Taylor

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Paul Wilson

**We were saddened by the loss of Stephen Hipp in June of 2023 after a 5-year battle with Colon Cancer. We are immensely grateful for his passion, dedication, and service to Family Gateway throughout his lifetime.*

FINANCIALS

Consolidated Statement of Financial Position
December 31, 2022

ASSETS

Cash and cash equivalents	\$ 3,745,282
Grants receivable	655,507
Pledges receivable	645,158
Prepaid expenses and deposits	42,661
Total current assets	5,088,608
Pledges receivable	125,000
Property and equipment, net	1,079,612
Operating lease right-of-use asset	300,713
Total non-current assets	1,505,325
TOTAL ASSETS	\$6,593,933

LIABILITIES AND NET ASSETS

Accounts payable and accrued expenses	\$ 269,417
Operating lease liabilities	89,557
Total current liabilities:	358,974
Operating lease liabilities	216,535
Total long-term liabilities	216,535
TOTAL LIABILITIES	575,509
NET ASSETS:	
Net assets without donor restrictions	3,454,948
Net assets with donor restrictions	2,563,476
Total net assets	6,018,424
TOTAL LIABILITIES AND NET ASSETS	\$6,593,933

FINANCIALS

Consolidated Statement of Financial Activities December 31, 2022

	Without Donor Restrictions	With Donor Restrictions	Total
REVENUE AND OTHER SUPPORT:			
Contributions	\$ 2,077,966	\$ 2,025,628	\$ 4,103,594
Contributions of nonfinancial assets	626,462	-	626,462
Government grants	3,101,982	-	3,101,982
Partnership distribution	204,000	-	204,000
Rental income	16,919	-	16,919
Interest income	29,850	-	29,850
Special events, net	159,503	-	159,503
PPP loan forgiveness	434,500	-	434,500
Other income	2,273	-	2,273
Net assets released from restrictions	794,858	(794,858)	-
 Total revenue and other support	 7,448,313	 1,230,770	 8,679,083
EXPENSES:			
Program services	7,034,138	-	7,034,138
Management and general	505,759	-	505,759
Fundraising	447,661	-	447,661
 Total expenses	 7,987,558	 -	 7,987,558
 Change in net assets	 (539,245)	 1,230,770	 691,525
NET ASSETS, beginning of year	3,994,193	1,332,706	5,326,899
NET ASSETS, end of year	\$ 3,454,948	\$ 2,563,476	\$ 6,018,424

\$0.88 of every dollar donated went towards our services and programs and services.

**We operated on a planned, board-approved deficit budget to spend down extraordinary gifts received in 2019.*

2022 SUPPORTERS

A/Y Digital Advisers
Deborah Ackerman
Tia Adams
Tad Adrian
Purvi and Bill Albers
Wasan and Kasim Alfalahi
All Saints Catholic Church
All Saints Women's Organization
Carolyn and Kenneth Anderson
Ginger and Doug Anderson
John Antos
AT&T Foundation - Employer
Match Cause Card
AT&T Services, Inc.
D. Scott Atkinson
Justin Bailey & Sara Crittenden
Heather and Ray Balestri
Francys Ballenger
Bank of America Employee Giving
Campaign c/o CyberGrants, Inc.
Jacques Bares
Mike and Kay Barnes Fund
Baron and Blue Foundation
Suzanne Bartolucci
Harry W. Bass, Jr. Foundation
Alison Battiste Clement
Owen Bauer
Baylor Scott & White Health
Travis Beard
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Milton Brooks
Candy and Ike Brown
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Marcey Cantrell
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Mary and William Carroll, Jr.
The Catholic Foundation
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Chi Omega Christmas Market
Chilo Foundation
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Sammie Cho
Catherine Choberka-Khirallah
COFRA Foundation
Communities Foundation of Texas
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Megan and Michael Considine
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Lisa and Clay Cooley
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Travene and Chris Crawford
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The Dallas Foundation
Dallas Morning News Charities
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Alexis Dennard
Mary and Brian Derksen
Samantha and Troy Dewan
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Sandy Dixon
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The Dorsey & Whitney Foundation
Cheryl and Jim Drayer
Marcia Dunn
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Lindsey and Jonathan Dyer
Beverly and Joseph Dziedzic
Susan and Linc Eldredge

Eugenia Elliott
Encompass Cares
Dr. Arthur and Bonnie Ennis Foundation
Catie and Aaron Enrico
EP Executive Press Inc
Sue and Britt Fair
Marshae Fane
Ann and Alan Feld
Finn Family Foundation
First Unitarian Church
First United Methodist Church of Dallas
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Kristi and Bill Francis
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Allison and Jerry Freeman
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Grace Generation Church
Greater Dallas Bicyclists Association
Andrew Gresham
Selva and Todd Griffith
Linda Grigsby and Dr. J.D. Luttmer
Sallie and Cavan Groves
Claire and Mark Haidar
Cara and Sean Hamrick
Fran and Charlie Harris
Juanita Harris
David Hart
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Claire and Ed Henry

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Grant Herlitz	Matthew Ladd	Theodora and Howard Morgan
Rob Hewitt	Nancy Latner and John McLellan	Stephanie Morrison
Lyda Hill Foundation c/o LH Holdings Inc.	Michael Lattanzi	Shannon Morse and Dan Clifford
Sheronda Hill	Francesca and Won Lee	Regina Mosby
Hillcrest Foundation	Paul Lenau	Harry S. Moss Foundation
Hirsch Family Foundation	Lennox International	Jackie Murphree
Hoblitzelle Foundation	Maritza and Jeff Liaw	Almas Muscatwalla
Patsy and Michael Hochman Charitable Foundation	Liberty Ministries	Nicole and Ben Nale
The Hockaday School	Liberty Mutual	National Life Group Foundation
Hoglund Foundation	Linda Linderman Family Gift Fund	Paul Newman
Kori Holt	Matthew Long	NexBank
Florence Hosanna	Julio Lopez	NexPoint
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Anne Hyun	Wajiha Maan	Alice and Erle Nye
Bobbie Inglis	Jessica and Kenneth Macintosh	Marilee and Charles O'Connell
Jack and Jill of America, Inc Southwest Suburban DIs Chapt	Ellen and Rick Magnis	Ogletree, Deakins, Nash, Smoak & Stewart, P.C.
Ashish Jain	Mandy and Clayton Main	Olicon, Inc.
JCS Casa View, Inc.	Kamini and Malik Mamdani	Tammy and David Oliver
Clay and Lara Jenkins Foundation	Jane Manaster	John Olsen
JLB Partners, LP	The Mar Thoma Church of Dallas Farmer's Branch (Youth Fellowship)	Julie Ondrusek
John 3:16 Ministries Foundation	Cynt Marshall	Kourtney O'Neal
Anne and Nathan Johnson	Marshalling Resources, LLC	The Options Clearing Corporation
Brittany Johnson	Patsy Woods Martin & Jack Martin	Carrie S. Orleans Trust
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JPMorgan Chase & Co. Good Works Workplace Giving Program	Brenda Massey	Kathleen and Chris Parsons
Fannie and Stephen Kahn Charitable Foundation	Maverick Capital Foundation	Merle Patterson
Louise W. Kahn Endowment Fund	Kay Maxwell	Pediatric Enterprises of Texas, Inc.
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Lori and Jon Karp	Kathryn McGarr	Karen Peycke
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Carol and William Kelley	Kassandra McLaughlin	Lucy and Dan Polter
Kimberly Kesler	Megan and Casey McManemin	Gayle and Dave Porter
Kimberly Clark Matching Gifts	Stephanie and Chris Mcnelis	PREP Property Group
Kimberly-Clark Foundation	Bonnie and Bill Meeder	Caren Prothro
King of Glory Lutheran Church	Traci Merrifield	Saleem Rajani
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Stacy Kitchens	Tricia and Bill Miller	The Rees-Jones Foundation
Kline Family Foundation	Joy and Randall Miltenberger	Sharon Relyea
Nancy and Bernard Klinke	Paula and Bay Miltenberger	Renewal by Anderson
Nancy and Rick Knight	Cathy and Steve Molsberry	Hannah Renfro
	Chris Monroe	Nancy Riddle
	Regina Montoya and Paul Coggins	Patti and Jerry Roberts
		Yeny and Quincy Roberts
		Roberts Trucking

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Evelyn Rose
Allan D. Rosen
RSM US LLP
Alisan and Ben Rutland
Salehi Family Foundation
Sam Samemo
Michael Sammons
Santander Consumer USA
Celia Rose Saunders Family
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Relia Mae Scheib
Debbie Schirico
Emily and Jeffrey Schroeter
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Mickey
Christina Seeley
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Amy and Nainesh Shah
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Karen and Kelly Shearrer
Becky and Scott Sherwood
Sarah and Robert Shields
Shop Talulah
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Judith Shure and James Mattingly
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Shaun Smillie
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Rachel and Ronell Smith
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Ashley and Jed Tanner
Mark Taylor
Davuth and Thao Te
Temple Emanu-El
Texas Instruments Foundation
Lisa and Sanders Thompson, III
Trophy Signature Homes DFW
Karen and Mark Trubisky
United Way of Metropolitan Dallas, Inc.
US Trust, Bank of America Private
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Claudine and Gabe Vazquez
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Maria Waters
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Stacy Westbay
Dr. Martin White
Exa and David Whiteman
Karen Wilbur
Jeanne and David Wilgus
Robert Williams
Joel Williams
Danielle Wilson
David Winn
Ronald Winters
Vicki and Paul Wright
Lea and Leo Yancey
Emily and Zeb Young
Carmen and Andy Yung
Zonta Club of Dallas

FAMILYGATEWAY.ORG

"These families, and their children,
are the future of our generation, and
getting them off the street and back
into life is investing in their future
and our own."

Annette Strauss

*If you or someone you know is experiencing a homeless crisis,
please call 1-888-411-6802 (Option 3).*

1421 W. MOCKINGBIRD LN, STE C, DALLAS, TX 75247
P:214-823-4500

