

Empowering children & families affected by homelessness

2017 ANNUAL REPORT



A MESSAGE FROM THE CHAIRMAN OF THE BOARD

I was honored to serve as Chairman of the Board for Family Gateway in 2017, another year of growth and success for the agency. Family Gateway continues to play a unique role in the community by serving families of all types and sizes, keeping the family unit together and working with them as they are. In July, our implementation of Dallas' first assessment and diversion program aligned our operations with national best practices and paved the way for other organizations in the area. Amid these new developments, the perseverance, joy, and hope displayed by our families in the face of trauma was our greatest inspiration. While I am proud of the many accomplishments made this past year, there is still much to be done. Together, we must continue this important work to bring stability and hope to children and families affected by homelessness in our city.

Anne Johnson

A MESSAGE FROM THE CEO

2017 was a year marked by significant progress and change, keeping the best interests of our children and families at the center of every action and decision. This past year, we greatly expanded our services to play a more substantial role in the community and to serve more families than ever before. Mid-year, we were selected as the point of entry (triage point) in Dallas County for families with children experiencing or near homelessness. This opportunity led to the implementation of a new model, incorporating our very own assessment and diversion program. With six months of data from this new model, we are confident that we will serve triple the number of families as our old model. While we are honored to be a part of the solution for our community and for families with children affected by homelessness, we know that we are only a small piece of the puzzle. A piece that we are both grateful and humbled to fill.

Ellen Magnis

The mission of Family Gateway is to provide stability and life-changing supportive services to children and families affected by homelessness.

SERVICES PROVIDED



ASSESSMENT & DIVERSION



EMERGENCY SHELTER & SUPPORTIVE HOUSING



CASE MANAGEMENT



ADULT & CHILDREN'S SERVICES



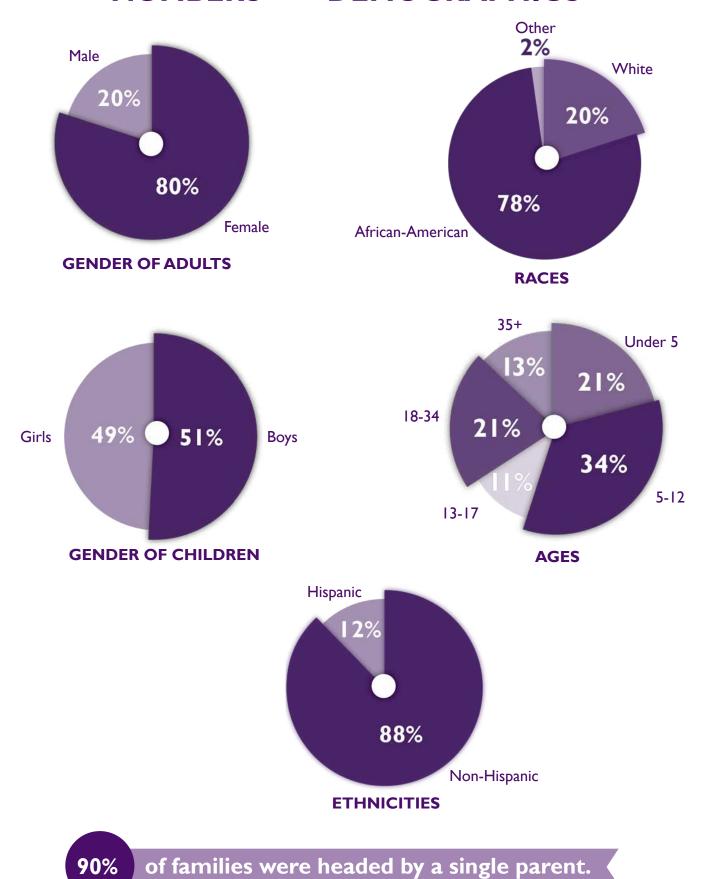
EDUCATION PROGRAM

SHELTER AND SUPPORTIVE HOUSING

Family Gateway served 387 families (818 children) in emergency shelter and supportive housing.

EMERGENCY PERMANENT SUPPORTIVE HOUSING PROGRAM SHELTER PROGRAM 99% 77% 65% 65% 45% 32% 20% 20% Families secured permanent Adults increased their Families continue to reside Adults have housing upon completion employment income by the time in stable long-term housing increased income of the program they completed the program Family Gateway HUD Benchmark

NUMBERS AND DEMOGRAPHICS



66% of clients were children.

ASSESSMENT AND DIVERSION

As the first shelter in Dallas to adopt this best practice, we now screen callers seeking assistance to determine if there is a way to divert them from shelter by providing services to them where they are or with a family member. This leaves scarce shelter space available for those with no other options.



On an annual basis, this new model serves more than three times the number of families as our old model using about the same budget.

85% of families exited from diversion case management with a positive housing experience (i.e. rapid rehousing, transitional housing, permanent supportive housing).

VOLUNTEERS

In 2017, 2,684 volunteers donated 5,830 hours of their time, saving us approximately \$140,736.













4TH ANNUAL GATEWAY to OPPORTUNITY LUNCHEON

The 2017 Gateway to Opportunity Luncheon presented by MetroPCS was Thursday, September 7 at the Omni Dallas Hotel. Nearly 1,200 guests attended to hear from keynote speaker, former First Lady Laura Bush.

RECORD-BREAKING NET REVENUE: \$796,356

2017 BOARD OF DIRECTORS

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Board Chair & President

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Kristy Bowen

Katina S. Brooks

FINANCIALS

Consolidated Statement of Financial Position
December 31, 2017

Assets

| Current assets: | | | | | | |
|---------------------------------------|----|-----------|--|--|--|--|
| Cash | \$ | 2,396,035 | | | | |
| Accounts receivable | | 133,656 | | | | |
| Pledges receivable | | 53,267 | | | | |
| Due from related party | | 419,932 | | | | |
| Prepaid expenses and deposits | | 23,215 | | | | |
| Total current assets | | 3,026,105 | | | | |
| Developer fee receivable | | 367,300 | | | | |
| Property and equipment, net | | 916,550 | | | | |
| Total assets | \$ | 4,309,955 | | | | |
| Liabilities and Net Assets | | | | | | |
| Current liabilities: | | | | | | |
| Accounts payable and accrued expenses | \$ | 74,268 | | | | |
| Deferred revenue | | 22,155 | | | | |
| Due to related party | | 491,527 | | | | |
| Total current liabilities | | 587,950 | | | | |
| Net assets: | | | | | | |
| Unrestricted: | | | | | | |
| Board designated for education | | 12,011 | | | | |
| Undesignated | | 2,509,085 | | | | |
| Total unrestricted net assets | | 2,521,096 | | | | |
| Temporarily restricted | | 1,190,909 | | | | |
| Permanently restricted | | 10,000 | | | | |
| Total net assets | | 3,722,005 | | | | |
| Total liabilities and net assets | \$ | 4,309,955 | | | | |

FINANCIALS

Consolidated Statement of Activities December 31, 2017

| | Unrestricted | Temporarily Restricted | Permanently Restricted | Total |
|---------------------------------------|--------------|---------------------------|---------------------------|--------------|
| Revenue and support: | | | | |
| Contributions | \$ 2,087,593 | \$ 233,500 | \$ - | \$ 2,321,093 |
| Government grants | 684,546 | - | - | 684,546 |
| Special events (net of direct costs | | | | |
| of \$83,635) | 796,356 | - | - | 796,356 |
| Rental income | 53,050 | - | - | 53,050 |
| Investment income | 7,805 | - | - | 7,805 |
| Developer fee income | 367,300 | - | - | 367,300 |
| Other income | 39,663 | - | - | 39,663 |
| Net assets released from restrictions | 83,721 | (83,721) | | |
| Total revenue and support | 4,120,034 | 149,779 | - | 4,269,813 |
| Expenses: | | | | |
| Program services | 3,248,586 | - | - | 3,248,586 |
| Management and general | 250,416 | - | - | 250,416 |
| Fundraising | 332,020 | - | - | 332,020 |
| Total expenses | 3,831,022 | - | - | 3,831,022 |
| Change in net assets | 289,012 | 149,779 | - | 438,791 |
| Net assets at beginning of year | 2,232,084 | 1,041,130 | 10,000 | 3,283,214 |
| Net assets at end of year | \$ 2,521,096 | \$ 1,190,909 | \$ 10,000 | \$ 3,722,005 |

DONOR GIFTS OF \$500 OR MORE

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All Saints Catholic Church Allegis Group Foundation Ruth & Ken Altshuler

Anonymous

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Jeffrey Zwiebel

"Thank you for helping me and my children.
What you have done for us will never be forgotten.
Family Gateway has helped me see the better side of life."

-Former Guest

FAMILYGATEWAY.ORG

If you or someone you know is experiencing a homeless crisis, please call I-888-411-6802 (Option 3).